

*Full Length Research Paper*

# Social Networks with its Effective Role in Knowledge Sharing

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## Abstract

Innovativeness administrators are taking notice that countless capacity occurs for reinforcing linking and knowledge sharing specialists in the organization when including social networks type technology into their procedures. But there are cautions of capacity that it provides poor outcomes, if it might be in use or maybe misuse of those technology transpires. There are noticeably diminutive empirical studies analyzing the enterprise effect of social network program implementations. The enhancing concentration and admiration of the social networks has a great impact of the process of knowledge sharing. This study picturizes the detailed summarization of review of literature, by collecting various relevant studies which helps the author and the readers to get an idea on the limitations as well as the current trends. These days, the term social network is basically observed from the perspective of technology to learn about the impact and implementation of social network tools by ignoring the social network management aspect. In this study, the author has stated that the enterprise can influence the control of social networks for the development, performance and the avoidance of collaboration disadvantages. This study briefly explains the necessity of the network analysis at an enterprise level and its impact and roles in the process of knowledge sharing. The paper concludes with the practitioner and academic implementations on future studies.

**Keywords:** Social network, Social network tools, knowledge sharing, descriptive analysis.

## 1. INTRODUCTION

Knowledge is a critical part of an establishment's properties, and often confused as one of the most essential belongings a company possesses. Knowledge has been defined as the inspiration of an organization's competitive benefit and one of the key drivers of an organization's worth. This structural benefit is created through an establishment's capacity to share and create knowledge, ensuing in more social capital and as a result knowledgeable capital. Social capital concept has additionally been examined as a foundation to investigate the associations of online communications. Online knowledge association takes place while both the intranet or the Internet are used as a vehicle for the change of knowledge [18]. The worth of knowledge is two-fold in that when formed, it is able to be used excessively through many others within the association, and additionally through the reality that

knowledge, as soon as shared, generates the motivation of latest knowledge [8]. Knowledge formation is simplified within the social strategies of interplay and communicate that exist within the digital surroundings supplied through social media. Research has figured out the significance of people's readiness to promote the information they've created or obtained with others within the agency. Recent research suggests there are similar patterns of knowledge sharing: complete data sharing wherein the information is prearranged spontaneously, and incomplete knowledge sharing wherein a number of the records is covered or withdrawn. Individuals within the agency ought to additionally have the approach with which to make their information to be heard to others of their firm. Just as critical need of the rate and performance of the social network within the agency that permits the distribution of information. Researchers examining why humans make a contribution of information to others in a digital community observed that enormous information is very significance towards organization's progress [7].

## 1.1 Social Networks

The set of interlinked nodes are called a network, that can be un-complex like a random network, a lattice or cab, a complex network which can be defined as a non-trivial topological feature that doesn't exists in simple network in the form of graph. Innovation is proven to be cooperative, cumulative and interactive and it develops through a mixture of many information related through a community [6]. Innovation ought to be incremental or innovative accumulation, that is continually primarily based totally on already current radical and innovation or innovative destruction, that is created with the aid of using compounding all new ability sets. For innovative product betterment as merchandise end up modular, association will become indispensable, considering the fact that people do no longer own all of the required information to perform modernization and information is shipped amongst people inside a complicated system [9].

In a study it was executed literature's a meta-analysis of a social networks and innovation and offered numerous trade-offs among power of bonds and connecting bonds amongst different things. The social networks simplify advent of latest information inside administrations, additionally mentioned how administrative gadgets helps beneficial information from different gadgets to improve its performance and innovation. Well, a study considered the information switch amongst administrative gadgets, and determined that all gadgets no longer have got permit and ability to research information and practice it; they necessitate outside permit to and inner ability. Furthermore, organization's community courting affecting the charge of modernization, in which community permits for information sharing and records flow [3].

## 1.2 Knowledge sharing

Collaboration and cooperation amongst Open Source Software network individuals is the outstanding characteristic of any improvement version, which discovers Open Source Software as a social community. It is thrilling to recognize that Open Source Software companies are greater interacted than the maximum administrative societies in Open Source Software community, computer programmer can join, take part and depart a challenge institution at all time, and in reality builders can combine now no longer closest inside the equal challenge however additionally amongst special tasks or groups. One outstanding characteristic of the Open Source Software improvement version is the collaboration and cooperation the various individuals, with the intention to motive diverse social networks to appear.

Some researchers examined social community shape of open supply software program, and used long-time period recognition as a degree to finish that preceding bonds are usually a hallmark of beyond achievement which could cause destiny achievement. Primarily based totally on the evaluation of social shape of open supply software program improvement groups and the communications amongst 122 massive and hectic tasks, and discovered out that a few tasks are relatively fundamental, and others are now no longer. Other researchers additionally mentioned knowledge sharing among group individuals primarily based totally on similarity-enchancement

model; in which it changed into planned that knowledge sharing much more likely manifest among equal demographic group individuals [10].

## 1.3 Social Networks in Knowledge Sharing

Social networks, of each the inner and outside variability, frequently appear to be a generation this is determined for a sensible and beneficial software in the office. While there has lengthy been an experience that they permit and aid the form of explicit, and certainly implicit, knowledge sharing that the current enterprise desires, sincerely demonstrating that it occurs has frequently been as an alternative complicated. So, a latest paper, posted with the aid of using researchers, would possibly provide a glow of wish for company social retailers. The researchers desired to discover how statistics receives shared on social networks, and that they determined that the advent of a specialized community should substantially enhance how knowledgetides all through an enterprise [11].

The study explores the good manner to generate any such community, and makes use of social community evaluation to discover how an aggregate of a knowledge control device and a social community should enhance the enterprise and sharing of knowledge inside an company. They accept as true with that their evaluation of the body of workers permits them to perceive who they accept as true with are initial adopters of such technologies, earlier than then figuring out a direction for the ones initial adopters to proportion their knowledge with contemporaries [13]. The researchers accept as true with that their evaluation and mapping of the group of workers permitted them to perceive the connection among the star gamers in an enterprise, that is the people with the maximum influence and knowledge, and the manner knowledge hyperlinks the humans. They determined that if those humans can be related up thru a know-how sharing community in their very own, it might substantially enhance know-how sharing all through the enterprise [5]. This middle institution could promptly permit the enterprise to distributeknowledge extensively due to the fact every of the 'stars' had a big community in their very own. What's more, the researchers additionally accept as true with that there's higher implementation of the knowledge control device if those star gamers get to shape a middle community inside it. Putting attempt into receiving those middle humans on board consequently pays off in scoops far along on, as they distribute knowledge and exercise all through their very own networks [12].

## 2. Literature Review

In statistics and organizational science, studies subjects associated with community figure properties had been calculated in diverse articles due to their huge packages including the community generation, layout and reproduction, social community analysis, effect of community shape on community innovation, and information control amongst OSS developers. Even though, to excellent expertise, there was no image at within the literature and is the reason effect of

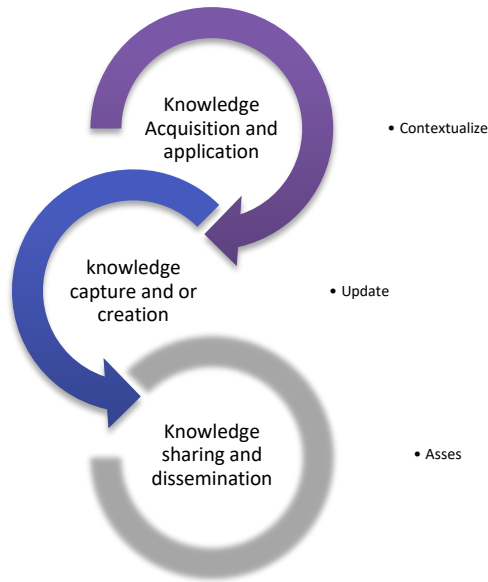


Figure 1: Social network.

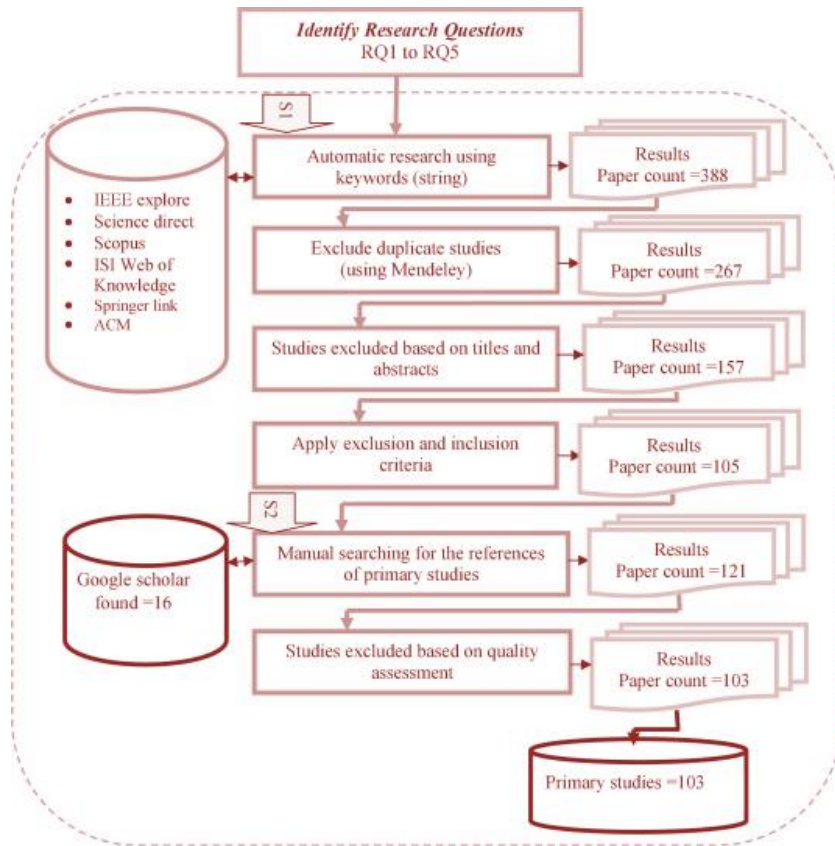


Figure 2: Social Networks in Knowledge Sharing.

community form on innovation and boom at institution or cluster level. This study will deal with this difficulty on this research, and give an explanation for the effect of institution dynamics on open source software task institution innovation

that is institution inter-and intra-coupling as fundamental elements for institution modernization and boom, additionally speak expertise control and intergroup dissemination of modernization that means to have an effect on of expertise

**Table 1:** Summary of the relevant researches.

S.no	Article	Objective	Algorithm/ Techniques/ tools/ methods	Findings	Scope of the study
1	Social networks and its impact on knowledge management	The major aim of this study is to find out the uses and impacts of knowledge sharing by social networks.	Social Network Analysis (SNA)	This paper has detailed explanation of network analysis at its organizational stage and the role of network in knowledge sharing.	The implications of practitioner and academics can be observed in the future researches.
3	An Information-Theoretic Model for Knowledge Sharing in Opportunistic Social Networks	To launch essential bounds on the presentation of knowledge sharing in unprincipled social networks.	Theory of single hop networks and fixed topology multi hop networks	Numerical outcomes describing the increasing knowledge gain with time and its higher limit, using openly obtainable data of smartphone.	The results approve the key role of the future model to stimulate future research in this suitable zone of research as well as in the new knowledge sharing strategies.
2	The potential of social networks in resolving corporate knowledge management objectives	To define impact of social networking constructions as a knowledge management tool in diverse organizational atmospheres.	knowledge management	Forecasts for combining the knowledge management and network and Tool for applying network structures	it could be anticipated that contemporary agencies turn into greater lively in making use of the abilities of social networks and different varieties of community systems in undertaking issues, each at the extent of employer and organizational control and at the extent of control.
3	Knowledge sharing mechanism in social networking for learning	emphases on the growth of a prototype web based learning resource	Extensive experiments and test and real task evaluation	A database containing information from 1,497 subjects was developed and linked in the Computer-Project-Community site, the efficiency of social networking systems as instructional tools in the computer science program	This system can be used for the virtual web community and collaborative learning.

dissemination inside condensed agencies restrained via way of means of internal concentration, diploma importance and relation onto expertise dissemination among sparse agencies restrained via way of means of internal coupling [14].

Mostly the researchers would give attention on clusters or organizations in place of people as the extent of evaluation for each community form as enter and invention dissemination as output, because of three reasons; one is the clusters

**Table 1. Cont.**

4	Characterizing Collective Knowledge Sharing Behaviors in Social Network	To study the knowledge sharing behaviors in different social networks like Quora and Zhihu.	collective interaction	They found that knowledge sharing behavior is contagion because it is asymmetric	Furthermore, the user-topic interaction has considerable impacts on answering activities, and the questions under well-followed topics generally draw more answers and viewers.
5	Knowledge Sharing in the Workplace: A Social Networking Site Assessment	To propose a theoretical framework to study the effects of trust, risk and benefits, critical mass, and social influence on knowledge sharing intentions of employees using social media technology in the organization.	empirical research	provides a framework for organizations to guide them as they continue to incorporate social media technologies into them knowledge sharing processes	This research can provide companies the ability to enhance the realization of benefits from collaboration technologies and the social and intellectual capital they can create.

constitute cooperative effect on community output in place of single or separate effect, two the effect on cluster innovation of intra cluster couplings and boom isn't the same as the effect on cluster innovation of intra cluster couplings and boom and last as the third reason trade-offs amongst sparse and dense community cluster systems are specific from the ones related to networks of people [2]. As the area of concentration, these researchers have selected OSS association community or Open Source Software communities, wherein nearly all earlier works on Open Source Software are involved with task fulfillment restrained via way of means of variety of transfers or variety of CVS(concurrent versions system)ignores and commits, institution fulfillment restrained via way of means of institution innovation and boom. Collection is noted one which include unimportant or large variety of builders who work on a few or many tasks. In addition to it, Open Source Software developer is the unit of evaluation, wherein builders operating at the identical task mission figures a bond withinside the community.

**3. RESEARCH METHODOLOGY**

Social media gives the possibility to allow speedy massiveassociation amongst personnel the use of it for

knowledge sharing withinside the workshop. The ability occurs for knowledge sharing to substantially growth amongst personnel the use of social networking websites of their workroom, obtaining a bonus to the worker in phrases of more social capital and to the organization in phrases of more knowledgeable capital. Researchers discovered whilst examining why human beings make contributions expertise to others in an digital community that a great forecaster turned into the notion that involvement in more advantageous one's expert status, and thereby her or his social capital. The authors discovered that social capital progresses and performs an crucial position within side the alternate of expertise in on-line transport network [15].

**4. RESULTS AND DISCUSSIONS**

Knowledge is regularly taken into consideration to be a respectable goal, that is transported individualistically of the unique person and the framework. On the premise of this intellectual prototypical, human beings frequently try and solve issues via way of means of enhancing statistics flow, thru the extensive use of contemporary-day technologies, consisting of knowledge maps [4]. In order to make certain effective use, the distribution of knowledge and the encouragement of latest

technology and knowledge, all to be had knowledge and level in of personnel ought to have a community construction. Even though innovation, exertion, and schooling supplement every different, they may be on the other hand taken into consideration impartial of every different in lots of agencies because of discordant intellectual models. Commercial approaches are historically taken into consideration to be the manufacturing and transport of services and merchandise [17].

## 5. CONCLUSION

This study in well-known became centered at the effect of community organizational elements as a substitution for association inner on-line groups Open Source Software organizations in specific onto community growth, innovation and institution. In this paper it is already discussed about few different researches on this topic, to which the author paused on if the reader wants to provide an explanation for very one of a kind topic on this confined quantity of papers [16]. The main objective of the paper was to find solutions for the three questions like one "how social community of Open Source Software initiatives influence on new customers becoming a member of current initiatives, or new challenge commencement inside an institution, two; what form of techniques need to be used to enhance it and three; how is the knowledge sharing is internally dense organizations to influences knowledge sharing among sparse organizations. The author concludes the study in short mentioned diplomatic distribution difference as a community structural possession, then defined the effect of institution dynamics on Open Source Software challenge institution modernization which means the institution inter and intra- coupling as fundamental elements for institution modernization. In conclusion, the study conveys how knowledgesharing inside and among the organizations are related, in that the authors discovered how community bond centrality, relationship and density, inner organizations influence on coupling of intergroup. Additionally referred to the sensible suggestions, in which organizations familiarize to the intimidations and possibilities of Open Source Software movements, and take advantage of the ones particular techniques to take benefit of Open Source Software initiatives.

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